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lionsclubs.org.au/201v2/ (Other)

Top Skills

PMP
Project Management
Project Planning

Languages

Spanish (Elementary)
French (Limited Working)

Certifications

PMP
Fellowship, FBCS CITP (life)
Life and Performance Coach

Honors-Awards

Diploma in Project Management

Publications

Initial drafts and most of the research for NZCS Professional Certification scheme

Patents

IISP Certification

David Wood

Project Manager | IBM i Technical Consultant | FACS CP, FBCS CITP, PMP
Werribee, Victoria, Australia

Summary

Key Skills & experience:
1. Project Manager, Release/Change/Implementation specialist
2. Technical & application support specialist
3. IBM i DevOps specialist/advocate/advisor (previously NZ country expert)
4. IT & business systems analyst & software/package developer
5. Testing/support
6. Professional driver (most recent, Geelong Grammar School, Geelong Baptist College)

SME PMI and IBM i course ware updating.

* Excellent communications, problem-solving, technical, analysis & collaboration skills
* Planner, project coordinator, significant/key contributor
* Internationally experienced achiever, rescued numerous situations
* Mobile, adaptable, resilient, proactive
* Innovative, flexible, pragmatic, empathetic,
* Analytical problem solver with strong organisational & rapport skills
* Adjusts well to change/uncertain circumstances
* Reliable & calm under pressure
* Determined to succeed through personal effort, perseverance & cooperation
* Ethical, honest, professional
* Experience, track record & technical capability to hit the deck running

* Excellent analysis/problem solving, development, migration, deployment & support skills, many successful outcomes for the activity/client
* Major successes: 24x7 application & operational support/ improvement for IBM & others

* A reputation for reliability & success, large scale migrations, new systems implementations, relocations, DR planning/execution etc

Qualifications/certifications
* PMP, Prince 2 Practitioner (03-14)
* 2 IT fellowships & other memberships
* Professional Driving (HR + DC, WWC)

2022 study:
Project Management
IBM i technical

2018 study:
IBM i topics
PHP

2017 study:
* IBM i web access & 2E development,

2015 training:
* Certificate IV TAE (TAE40110), Jan
* Diploma in Project Management (BSB51413), May

Experience

Merlin International Projects
Technical Project Manager
October 2022 - Present (2 months)
Melbourne, Victoria, Australia

CFMEU - Construction & General
Senior Project Manager
July 2022 - October 2022 (4 months)
Melbourne, Victoria, Australia

IBM i migration and modernisation project for CFMEU national offices

Merlin International Projects
36 years 8 months

Project Manager | IBM i Technical Consultant |
December 2016 - August 2022 (5 years 9 months)

Awarded ACS Fellowship 2019
Creating Agile project management course content Dec 2019 -
Extensive IBM i course updates to V7R4 for Australian learning provider May-Sept 2019
Project Management Institute CAPM course verifier for Australian learning provider. Oct-Nov 17.
Specify changes to CAPM course to update to PMBOK 6th edition. Mar-May 18.
Helped create IBM badges for related courses 2018.
Completed 6th edition work September 2018.

Technical and applications support for Australian Wool Handlers, CA2e, IBM i.
Temporary ACS Tutor

recent others:
Reilly U-Drive
Yes Couriers
Cotton On warehouse
Crown Metropol Hotel

Appointed business partner to Tembo Technology Lab (Pty) Ltd in the Australian and New Zealand markets, to spearhead the introduction and adoption of the Adsero-Optima (AO) modernisation road map and technology in these countries.
http://www.adsero-optima.com/index.html

AO Foundation, as a master database management tool, will facilitate better data integrity, by assisting utilization of the massive new improvements in the underlying DB2 for i database engine technology.

ACS tutor
The primary purpose of this role is to help IT graduates prepare for the Australian workforce and provide them with the essential professional skills and knowledge needed to undertake a successful IT career in Australia.

Feb-17 , appointed temporary application support consultant for IBM i system with an agribusiness operation in Victoria.

Semi Retired

October 2020 - January 2022 (1 year 4 months)
Australia

Part time or full time, contract, temporary or permanent considered.
See skill set, thanks.

Project Leader | IT Technical Analyst-Developer| IBM i Specialist & Advocate | Consultant | Tutor

January 1986 - June 2017 (31 years 6 months)
Melbourne, Australia (plus oveseas)

30+ yrs, Project, IT, (analysis, development, implementation, support) + management roles, international success, bespoke development/COTS & complete ERP systems

Main achievements only
• IT Leader, SE Asia & Houston, achieved operational stability managed 100+ issues down to a few, a complex matrix environment. Strategy, support, management, business process improvement & project management (3 yrs)

• Professional Programme Coordinator, NZ professional certification (ITCP), researched, proposed/developed, Gained BCS Life Fellowship

* Senior developer/support analyst, designed/developed automated operations monitoring for large UK data centre, supporting 1500+ users globally
Technical operations support, implementations & maintenance
Planned OS & application upgrades
Recovered pre-existing damaged OS issue, rescued disaster recovery/system upgrade ability

• BA/PM, BPCS client/server ERP implementation, France, Holland, Belgium & UK
Requirements/specs/solutions

* Head of Design for DHL, Brussels

• Senior technical consultant developer/PM: large upgrades, Cablemaster CATV/telephony package, UK & Europe (2 yrs)

• Director/technical consultant own IT /PM co, NZ, Aus, UK
Successes:- designed/developed/marketed/implemented/training/support of NZ leading IBM i HR & Payroll solution (14 years, includes below)

• System Development Manager, Sky TV NZ, gained stability/supported apps/ marketing, planned replacement core system

* BA/technical consultant DevOps, cargo insurance 7 Asian centres, 5 yrs (bespoke multi-currency/multi-lingual). Team obtained CA 2e 1 million lines of code award

• Senior BA/technical analyst/team leader, ICMS implementation IBM/Telecom NZ project:
Saved $1+ by improving system throughput by 27% vs. target 6%
24x7 DevOps support consultant, NZ's largest site, 5 AS/400s (IBM/Telecom NZ), go live until fully operational, BIG role, recognised as an IBM i NZ expert

• Managed 'rescue' of 5+ sub-par sites, developed/implemented all new ERP solutions

Director, own business
December 2008 - February 2010 (1 year 3 months)
UK and Europe, throughout NZ, and Sydney and Melbourne, Australia

IBM i Specialist, Programme & Project Leadership & Coordination, Business Analysis, QA Testing, Implementation, Support.

IBM i RPG Developer, Leadership. IBM i Consultant - Development and Support of internal systems. Planning for new green field opportunities with CA 2e proof of concept & other tools.

* Researched, developed & promoted professional certification scheme for NZCS.
* Presented to membership in Auckland, Hamilton, Wellington, Christchurch & Dunedin.
* Subsequently branded as ITCP.
* Gained BCS Fellowship, requalified as Prince 2 Practitioner to 2014.
* Awarded ACS CP status in Sydney, the 20th individual to gain this status in Australia.

International Certifications
Prince 2 Practitioner (re-certified), Certified as PMP successful

Life & Performance Coach

Gained heavy rigid (class 4) vehicle class bus license category & P endorsement
Updated Police clearances etc for NZ, UK & Australia.

Extras role as UK conference delegate in NZ movie starring Joel Edgerton, titled Separation City,
https://en.wikipedia.org/wiki/Separation_City

Contract developer JDE, IBM, GA, GE, Telecom, Convergys, Triangle, Emerson Process Management
March 1986 - November 2003 (17 years 9 months)
UK, Europe, NZ, Australia

Numerous contract roles, New Zealand & UK.
IBM i, RPG, CA2e, COBOL, some JAVA etc.
Development & remote support in & for many countries & industries

* Call Centre Integration (CTI)
* Cablemaster (Subscription TV & Telco Services)
* IBM NZ & Telecom NZ systems consultancy, application improvement, performance programming team lead (national), application & operations support 'hero' 24x7. Massive remuneration

* Package designer, developer & sales, 24 x 7 support (pre & post sale)
* Leading solution in NZ, first 'native' AS/400 IBM approved application developed for New Zealand.
* Clients: Swartzkopf, Elders Pastoral, Holeproof, Mainland Cheese, Montana Wines, Sky TV, NZCDC (pre-Fonterra), post Auckland Milk Corporation, NZ Wire Industries (Fletcher Challenge), Endeavour Services (NZ Towel Services) & others.
* The application was Y2K compliant in 1988!

Independent Software Developer, Programme Coordinator, Project Leader, Support Analyst, Developer
January 1989 - December 1997 (9 years)
UK, Europe, New Zealand with other international responsibilities

Independent Software Developer, Programme Coordinator, Project Leader, Support Analyst, Senior Developer and IT Manager (analysis, development and support).
IBM i bespoke and packaged systems

* RPG and Java

* Widely regarded as a leading country expert for IBM S/38 & AS/400 platforms in NZ

• Provided extended hours support and development services to a variety of clients in Australia, NZ, the UK & Europe

• Developed a leading payroll/HR (PayPak/400) solution, marketed & supported throughout NZ.

* Supported payroll/HR package and other consulting assignments

* Complete responsibility for development, testing, implementation, user training & support of the product, including all documentation

Clients:
Auckland Milk Corporation
NZ Wire
Holeproof
Elders
Endeavour
Montana Wine
Mainland Cheese
Sky TV etc
Other systems/clients
• European clients included DHL (Head of Analysis) and Autobar (Project Manager) in Europe, (UK, Holland, Belgium and France).
• CSI, Convergys, Triangle, and e-ASL (all consultancies), Whitman Laboratories (Estee Lauder), all in the UK. Senior developer and implementation and support specialist, project manager. (UK)
• NZI Insurance IBM AS400 Synon and RPG development, implementation, packaging, deployment and support for 7 remote sites around Asia/Pacific.
• Senior contract support and development analyst/programmer. IBM NZ for Telecom NZ ICMS implementation, development team leader in Auckland of elite team for application performance improvements saving IBM $1m + in penalties, highly paid sole 24x7 technical and application support analyst pre go-live until stable. 2 further developer contracts completed.
• Other clients throughout Auckland and NZ :- JDE, 3M, Reckitt & Colman, Ciba Geigy, NZCDC, Monier, NZMC, NZI, Sky TV, Vogel, Centron, SSA,

Masport, Marley, Auckland Milk Corporation, NZ Wire Industries, Endeavour Services, Saeco Bearings, Nissan, Lees Power and others.
Other unlisted significant experience & success is available.

Cummins South Pacific

Service Delivery Leader: SE Asia (Singapore/Philippines/+CoEs Houston/Singapore), Project Analyst

December 2011 - December 2014 (3 years 1 month)
Melbourne, Australia plus overseas

(Promoted to) IT Leader SE Asia & Centres of Excellence (engines, oil/gas special projects)
IT Service Management using ITSM & ITIL
Coordinated offshore teams/projects, stakeholder/vendor management, multiple locations/time zones, complex matrix environment
Cross functional team leadership, 6 Sigma/agile/conventional project management
Coordinated L1/L2 support 4 for business units, documented/implemented IT strategies/initiatives
Aided/implemented regional processes for multi-tiered support

* Asia Pac (part) deployment lead, BMC Remedy 8.1 upgrade
* Aided/coordinated roll-out & user education of 500 SOE Win 8.1 PCs, 6 locations Houston, Singapore(2), Philippines & Australia(2)
* PM for Japan-Singapore & Houston-Mexico EDI implementations & remote server replacement projects
* Coordinated Laverton PCs/Win 8.1 & Office 365 roll-out, 2IC for Scoresby, Vic HQ

Demanding role over multiple time zones for 2 years

Senior Project Analyst/PM (Dec 2011 - Dec 2012)

* IBM i Movex to Oracle BI Supply Chain, 3PL Sales and Inventory Forecast/ Planning Tool in China, Korea, Japan, Singapore, liaising with Argentina, India, Mexico & the US

Technical tasks:
* Led or assisted in multiple IBM i server & operating system upgrades to Power 7 & V7R1

* Fixed South Pacific business production system scheduled jobs overruns which missed agreed service levels
* Corrective actions for Power 7 server upgrades
* Implement Apache server instance for processing application messages language change support using CGI web services. Implement PDF distribution by email

Volunteer:
Lions 201V2 District Web Master 2013-17
PMI Melbourne Website coordinator 2014-15 (limited role)

PM for Cummins Community Involvement Team (CIT). Project for Riding for the Disabled (RDA)
Replaced wheelchair lift (horse mounting platform at Harkaway, Vic, Oct 2013
Resource procurement, task organisation, installation, safety inspection & WorkSafe registration, project completed in 18 days for visit by US CIT Leaders

Retalix Australia
Senior IBM i Software Development and Project Support Specialist
March 2010 - December 2011 (1 year 10 months)

SCM ERP, storage and logistics for major Australian grocery chain, consulting for major US software supplier.
Based at Retalix's largest client site (worldwide), Metcash for IGA etc,

* Challenging & demanding role including 24x7 support
* Local part of US based development team, Retalix's ERP largest none-US client install
* On-site working directly with Metcash IT and business representatives
* Considered for roles with Metcash
* Fast paced environment, continuous development
* Personally diagnosed and resolved numerous software issues in response to client needs
* Tools: Jira, IBM, i, RPG IV etc.

* Awarded FIAP, Fellowship of the Institution of Analysts & Programmers UK.
* ISACA CRISC approved.
* PMI CAPM & PMP each gained individually.
* Approved for IIBA membership

New Zealand Computer Society Inc.

Professional Programme Coordinator

December 2008 - May 2009 (6 months)

Wellington based with national travel around New Zealand

Professional Programme Coordinator,

(NZCS professional certification & accreditation initiatives)

Reporting directly to the CEO, working with National Council, & focus groups, 7 branch & sub-branch chairs, fellows & other members nationally.

The role included research, policy recommendation, development of submissions to government departments, & NZCS members towards IP3 accreditation of CITP/IP3P Professional Certification in NZ.

Uniquely qualified for the role:-

* Recipient of the equivalent recognition in the UK and Australia
* Significant knowledge, and international contacts
* Proven history of successful outcomes in NZ, Australia, UK and Europe.
* ITCP successfully delivered to publication and national acceptance
* Consulted with representatives from Canada, South Africa, United Kingdom, Australia and with the
international body IP3

Organised all & participated in 5 of the 6 National (regionally based) public workshops, & was a key member of the discussions with senior academics at Auckland, Waikato, Wellington, Otago & Christchurch Universities & Technical Institutes (ITPs), senior government department staff at immigration, careers & education

A highly political role

Re-certified Prince 2 Practitioner

Gained BCS Life Chartered Fellowship - FBCS CITP (life),

Qualified for NZCS Fellowship

EDS Group

Team Leader release, change management & regression testing

March 2008 - December 2008 (10 months)

Development Support Team Leader on Telecom NZ (ICMS) project.

Software Release Manager - ICMS on IBM i.

Enhanced & automated aspects of change control & release preparation process & systems
This activity removed much of my day to day duties, which encouraged me to seek the NZCS role
QA (testing), change control & release management leader, development support specialist

• Supervised team of 4, personally responsible for revising & updating ICMS release management process, software, authorities and audit compliance.
• Automation of the release process effectively removed a large part of my day to day work.

There being inadequate challenging work apparently remaining & no alternative roles available with EDS, I resigned to assist NZCS.
Given 2 prior successful personal experiences of (computer society) professional certifications, I was considered an SME

• Release manager for testing and change management aspects of the release process; liaised with development team, project staff & implementation team to facilitate release process

Australian Wool Handlers PTY Ltd
Senior Analyst Programmer
October 2006 - March 2008 (1 year 6 months)
Lara Victoria, Australia

CA 2e (Synon) Cobol & RPG, IBM i Environment.

Application support and development of many custom wool industry applications

• Data extraction and (EDI) electronic data transmission enhancements.
• Various application and operational enhancements and additions
* WebSphere Development Studio. XML interface development, XML tools, DB2 XML Extender, CGIDEV Tools. Zend PHP implementation
• Developed automated email notification system to monitor/report on after hours batch operations
• 2nd level support tasks, web site additions, operating system support responsibilities

EDS Group & NHP Electrical

Contract Senior Analyst/Developer
February 2006 - October 2006 (9 months)

EDS Melbourne

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* IBM i Synon/2e, RPG environment, Wilcom Forms Server
* Vic Roads (vehicle licensing authority). Developed and implemented securities register, (Interest Expiry Advice), modifications & migration to 2 tier printing/faxing/emailing solution, working onsite at the Kew head office

* IBM i system monitoring, MQ Messaging, Robot, BRMS
* Subsequently offered other contract work for General Motors but unavailable

NHP Electrical

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* Custom external interface investigated & developed in RPG 3 for BPCS ERP application
* Autonomous role, supposed to be contract to permanent

AFIG/Wizard/GE Money
Contract Business Analyst (Testing/Implementation)
November 2004 - February 2006 (1 year 4 months)

Contract Business Analyst, Project Implementation and Test Analyst,
IBM i CA 2e (Synon) enhancements & business requirements for Mortgage and leasing systems

* Semi-technical role, mostly using MS products in a mixed Synon and Java environment.

• Tested application changes etc. using MS products, Mercury Test Director, Jira, and Lotus Notes

• The role included business analysis and design, project management, application change testing, implementation support and general user support

• Implementation of Mercury Quality Centre for business area.

• Roll-out and trained users for RSA token based security system for remote access to NSW, Queensland & Victorian clients.

* Development assistance, technical and user manual & other document revisions, business requirements definition, technical design, SOX compliance documentation generation & approvals for changes.

3 contract extensions

* Responsible for system design, technical and user documentation, QA, UAT testing & general business support

* SOx compliant documentation & procedures.

* Gained membership of Australian Computer Society, life membership of British Computer Society,
* Completed distance learning from the UK in Life Skills Counselling also Performance Coaching (business environment)
* Australian Bus/Truck driving accreditation & authority

Finzsoft Solutions (NZ) Ltd
Senior Analyst (Development/testing/implementations/OS Upgrade)
December 2003 - November 2004 (1 year)

* Senior IS Specialist, IBM i Advantage/2e/Synon2E/COOL2E enhancements to Sovereign Financial package, a large and complex banking package & its implementation of the revised software at 5 client sites

* Assisting Project Manager and twice rescuing development schedule.

* Analysis and programming using Advantage/2e/Synon2E/COOL2E, RPG, CL

* FTP, packaging, client implementation & consulting

* Also contributed with multiple client software upgrades and implementation of V5R3 for St George Bank. This regularly required working weekends & all night when needed

* Software evaluation of configuration management & automated testing aids packages:
* Rational Robot
* Mercury QuickTest Pro
* Silk Test
* Original Software Testbench

Gained P endorsement for public vehicle diving
Continued to study psychology based courses, distance learning from the UK

Gained membership, British Computer Society

Convergys
Senior Contract Analyst/Programmer
February 1998 - February 2000 (2 years 1 month)
Romsey and Segensworth, Hampshire, UK

* Assisted with numerous major enhancements to key product (Cablemaster) on IBM i, both on customer site and at the main Convergys offices
* European and UK client support
* Temporary PM and 'employee of the month' during Yorkshire Cable integration of a second franchise
* Major debtor management development, major changes, Y2K changes & many other system areas improved

Contract extended with higher pay 3 times.
Stand-in project manager, awarded employee of the month.

Patricks Autocare, PrixCar, CCA, ACCL, Transdev/Ventura, NZ Bus, Stagecoach, Wilts & Dorset + others
Limousine/coach/bus/special hire vehicles driver/chauffeur - back-up & in-between roles
February 1902 - September 1916 (14 years 8 months)
Melbourne, North Sydney, UK, Europe, Auckland & Wellington NZ

Various short periods between 2002 & 2016

Australia:-
* Limousine and numerous other vehicle makes & types
New vehicle transport movement at Melbourne docks, limousine/coach/bus/ special hire vehicles driver/chauffeur at Victorian ports & airports, Ship's crew, Port Philip Bay Pilots, entertainers etc.
* WWC - renewal, updated with additional categories, Aug-2016
* LDA, - Landside Airport Authority (for Tullamarine Airport), approved Aug-2016
* MSIC - Maritime Security ID approved Aug-2016
* OSC - Port access card OSC approved Sep-2016
* Certificate IV Work Health & Safety study in progress

Other:-

* Wine tours & general charter work around central Victoria
* School buses,special needs students and others, Melbourne, Vic
* London Taxi Wedding cabs, occasional casual driving old London Cabs
* Lions International, Werribee, Vic. volunteer bus driver
* Wyndham City Surfer, volunteer bus driver
* Melbourne CBD, tourist shuttle
* Shorelink/Transdev Group, northern Sydney

New Zealand:-

NZ Bus (Valley Flyer), Hutt Valley, Wellington NZ,

P endorsement & class 4 (HR) license gained

UK:-

* Stagecoach, Wheeler's Travel, Private hire (Taxi) driver, Community Bus Driver,

Wilts & Dorset Bus Co

Lions Clubs International

Club Member, District IT & Web Site Chairman, National Assistant Web Master, Fund Raiser-PM

January 1900 - September 1909 (9 years 9 months)

Werribee & Lara, South West Australian District, Australia (national office)

July 2013-17

Maintain the District web site with news, cabinet information & activities etc. to inform 70+ Lions District clubs & the public. Possibly the largest district by clubs/members in Australia

Promote/support use of technology & Web usage by cabinet & club members

Currently in 4th year, 2016-17, Lions Centennial year

http://lionsclubs.org.au/201v2/

Assistant national web master for Lions Australia (yet to start)

Lara Lions from 1-July-16

2007-16 Werribee Lions, Adventure Park Chairman plus many other club duties, finishing as a Director

2015-16

Raised $10,900 of Federal Government funds for project to better equip Werribee club to service the Wyndham City community.
The highest individual fundraiser 2015-16, & 3rd highest source of income of any activity for 2015-16.
Project Manager & fundraiser (de facto project sponsor) for building project, to town planning stage
Envision, justify, promote, gained financial approval for Stronger Communities Program Federal Government funding.
Funds presented by Federal Lalor MP, Joanne Ryan, who provided an additional 30% of grant funds

Planned to be a Lions International Centennial Legacy Project, for use of District 201V2 & Wyndham City/Werribee community causes & activities.
http://werribee.vic.lions.org.au/

Proposed structure of 64sqm area for club asset storage & covered outdoor area for activities
Subject to planning permission & labour availability the project should completed in late 2016
Lions Clubs International (LCI) celebrates 100 years between July-16 to June-17.

* Justify & manage club & grant cost co-contributions
* Investigate town & building planning approval
* Concept to accommodate visiting Lions and District events.
* Motivate/enlist support from club members/friends
* Handed over the project for construction to Directors 30-June-2016
* Continuing support including help with donation of $3,000 of time etc.

2013-14 Project Manager & fundraiser for IT and PA equipment etc.
7+ years membership

Education

Australian Computer Society
CPe Post Graduate · (2007 - 2013)

LP Communications
Certificate IV, Training and Assessment · (2014 - 2015)

PMI Institute

PMP Certification · (2009 - 2023)

Charles Sturt University

Study for Graduate Diploma in IT, Information Technology · (2012 - 2012)

OGC + CC Learning

Prince 2 Practitioner · (2009 - 2009)